

HX Collaborative Webinars

Click on a calendar title to register (Each webinar is a separate registration link)

August 2025

¬PressGaney

7.09031 2020				
Monday	Tuesday	Wednesday	Thursday	Friday
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4	5	6	7	8
Leadership and Learning Culture 1		Courtesy and Respect 1		Conflict Management*
Noon PST		Noon PST		9 PST
-11	12	13	14	15
10 Critical Elements			Conflict Management*	Leadership and Learning Culture 1
Noon PST			Noon PST	9 PST
18	19	20	21	22
Project Management		Conflict Management*		10 Critical Elements
Noon PST		9 PST		9 PST
25	26	27	28	29
Conflict Management*		Courtesy and Respect 1		Project Management
Noon PST		9 PST		9 PST

*CEU Credits available for Payer Provider Relationship and Care Coordination Training

In support of improving patient care, Press Ganey is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team

Courtesy and Respect 1: The foundation of patient

experience

Leadership and Learning Culture 1: How to create a High Reliability practice Project
Management:
Leading effective
and sustainable
change

10 Critical
Elements:
Creating
transformational
change

Conflict
Management:*
De-escalation
techniques;
preparing and
dealing with conflict



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Please feel free to share these training opportunities with your provider network, medical group employees and clinicians.